



WHAT OUR CLIENTS SAY

InTouch is a technology business with 13 employees based in Weston-Super-Mare.

Since its inception in 2005, InTouch has been providing small businesses with web based software to help them grow. Their powerful integrated Customer Relationship Management (CRM) and Marketing Automation system enables users to capture sales leads, manage pipelines, build email marketing campaigns, analyse target audiences and conduct surveys.

Without the internal capability themselves, InTouch made the decision to appoint Ellis Whittam to support them with their employment law and HR challenges.

James White, founder of InTouch, comments: "For a growing company like ourselves, the fact we can receive unlimited support for a fixed fee is very appealing. Even though we expect to grow in the next few years, it's comforting to know that our fees for EW will remain static. It makes budget forecasting so much easier."

InTouch also benefits from having 24/7 online access to all their documents created by Ellis Whittam, an online library of templates and guidance and notes of all the bespoke advice



given to them by their Employment Law Adviser.

James continues: "Our staff are our biggest asset at InTouch and so we want to ensure we are looking at ways to make the experience of working at InTouch a great one. Much of this is driven by our ideas on what makes a good workplace but we also want to ensure we are up to date on the latest HR regulations and laws as we know these change regularly.

"We don't need a full time professional in this area yet but having access to Ellis Whittam means we don't need to. They are always on

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*James White,
InTouch*

hand to provide advice and support for any queries we have. They have also reviewed all of our employee contracts and handbook to ensure we are complying with all of the current UK employment laws. I would have no hesitation in recommending Ellis Whittam to any other growing UK business."



To learn more visit elliswhittam.com or call 0845 226 8393



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