

Whitworth Chemists Ltd

(WCL) is a family owned pharmacy business with 35 community pharmacy branches and 260 staff across the North of England. They have been established for over 50 years .

“ We feel that EW cares about our business. We view them as an extension of our team.”

Jay Badenhorst, Managing Director



Whitworth work passionately to be recognised as a destination pharmacy where patients can expect to be treated with a personal touch.

Jay Badenhorst, Managing Director and Superintendent Pharmacist, first came into contact with Ellis Whittam as a user of the NPA Employment Advisory Service which is included with their NPA membership. But with the business becoming more complex and the need for more hands-on support, WCL upgraded to Ellis Whittam's one2one service for Health & Safety and Employment Law.

Jay comments: "It is important to have quality advice with a commercial focus from a reputable provider who understands the needs of the pharmacy sector and has GPhC regulatory knowledge."

With the one2one service, WCL now benefit from having dedicated advisers at EW with whom they build close relationships and enjoy much more bespoke, hands-on support.

Jay adds: "The one2one service is assisting me to ensure that my business is ready to meet the challenges that arise from employing a large team across multiple branches. WCL is a socially responsible employer with an award winning team. By having excellent employment practices in place, supported by a great team at EW, we can ensure our valued staff remain at the heart of the WCL business."

Ellis Whittam is probably unique in acting as the client's Competent Person for Health & Safety, a level of responsibility that most just aren't prepared to accept.

Jay says: "This has assisted with cost savings as it removes the need to employ a qualified Health & Safety Co-ordinator in-house. I have the peace of mind that all of the pharmacies are managing compliance and have the policies, handbooks and risk assessments in place."

Jay concludes: "We really value the fact that all of the EW team are professionally qualified and have a considerable amount of pharmacy business experience."

To find out more call: 0345 226 8393