



# WHAT OUR CLIENTS SAY



*“Both our Health & Safety Consultant and Employment Law Adviser are just a phone call or email away.”*



*Kathy Fiander,  
Town Clerk*

**Didcot Town Council** is responsible for delivering a range of services for the benefit of the 27,000 residents of the Oxfordshire town.

Conscious that they needed to remain legally compliant but on a tight budget, Didcot Town Council turned to Ellis Whittam who are the established leader in the provision of Employment Law, HR and Health & Safety services to over 100 town and parish councils.

With a team of Employment Law Advisers

Health & Safety Consultants who have detailed knowledge of the risks associated with town councils’ work, Ellis Whittam enjoys the privilege of being endorsed by the Society of Local Council Clerks and therefore the natural choice for councils.

Kathy Fiander, Town Clerk at Didcot Town Council, comments: “We have been with Ellis Whittam since 2009, and we review the service and cost against other providers on an annual basis and they have always proven to be the best value.

“EW have always provided an excellent service, with an annual H&S visit and a comprehensive report, H&S manual, policy and risk assessment report which keeps the Council on track and also up to date with legislation.”

Kathy also has 24/7 telephone and email support and access to a vast library of guidance and template documents through EW’s website, where their own documentation and notes of correspondence and telephone calls with EW are also stored.

The Council also benefits from legal expenses insurance which will cover the costs of any employment tribunals, awards and settlements and health and safety prosecutions.

Kathy continues: “Over the years, EW have proven to be invaluable and timely in providing advice on employment law issues, whether those issues became formal matters or dealt with at the informal level. They have also provided an extensive and comprehensive employee handbook and new contracts.”

Kathy concludes: “Both our Health & Safety Consultant and Employment Law Adviser are just a phone call or email away and responses are very prompt. The advice is always unambiguous. I’m happy to recommend Ellis Whittam to other Town Clerks.”

To learn more visit [elliswhittam.com/councils](http://elliswhittam.com/councils) or call 0845 226 8393



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Employment Law / HR / Health & Safety