

CASE STUDY: GLASGOW CITY COUNCIL

In 2016 Glasgow City Council introduced supplier verification undertaken by SSIP member schemes¹ into their supply chain management process.

Glasgow is Scotland's largest city. Outside London, it has one of the largest concentrations of economic activity in the United Kingdom (UK). It generates 17% of the country's jobs, is home to more than one in 10 businesses and generates 17% of the value of goods and services produced in Scotland. Council expenditure per annum is around £490 million, increasing to around £700 million over the entire council family.

Glasgow City Council have a diverse supply chain which ensures the demands of all aspects of the council are continually met. The council purchases a variety of goods, services and works from stationery to multi-million pound capital works contracts. Health and Safety assessments undertaken by SSIP member schemes¹ are included on the SSIP Portal which is a free resource detailing all 'valid' assessments. There are currently² in excess of 71,500 organisations listed on the SSIP portal which supports Glasgow City Council in the process of procurement for their wide variety of industry sectors.

Procurement Vision

“To be recognised as an embedded function of all council services, strategically used to address the economic, social and environmental needs of Glasgow and its citizens”

Mission Statement

“To provide sector leading procurement that supports the delivery of high quality, sustainable and resilient public services using innovation, efficiency, openness and transparency”

SOURCE: CORPORATE PROCUREMENT STRATEGY 2018-2022

Any company interested in conducting business with the council must be registered with Public Contracts Scotland (PCS), and be in a position to submit their responses using electronic tendering portals

Prior to implementing recognition of SSIP into their supply chain management procedures Glasgow City Council faced an onerous task during the procurement process. The procurement team would spend approximately 3-4 hrs to verify each submission from all potential suppliers following completion of a questionnaire comprising 54 essential questions. Following successful recognition of SSIP into the supply chain management process this question set has reduced by 75% to 13 questions. In addition, the reduction in paperwork and verification at the prequalification stage is saving considerable amounts of time for the Council and also all suppliers tendering for works.

“Recognition of SSIP within our supply chain procedures has significantly improved our efficiency. In addition, we have confidence in the security of the SSIP portal and knowledge that assessments are valid and records updated.”

James Brough, Senior Health and Safety Officer, Glasgow City Council

¹ For full SSIP members see <https://SSIP.org.uk/members/>

² Figures accurate 19/02/2019