

Skyguard's Voice Memo Timer

Log your daily activities and connect to Skyguard's service from any mobile phone



Skyguard's Voice Memo Timer service allows the user to log their daily activities and set a timer alarm on Skyguard's system, conveniently from their mobile phone. The user simply leaves a voice memo message (Amber Alert) with details of where they going and keys in the number of minutes they wish to set for the alarm timer. If the timer is not cancelled, it will automatically raise an alarm at Skyguard's Incident Management Centre (IMC). Here, our trained Controllers will be able to listen to the voice message and access the user's escalation procedures as registered on our Customer Service Centre (CSC) portal. This could include contacting the user to confirm they are safe, notifying a line manager, or summoning the emergency services, as required.

The service also enables the user to Instantly raise an SOS alarm to our IMC, anytime, at the press of a button. To activate an alarm, the user simply saves our IMC number as a speed dial button on their handset. When the speed dial button is pressed, software at our IMC recognises the number and presents the Controller with the user's personal details, pre- registered on our CSC portal. A voice call is also initiated allowing Controllers to listen in, and if it's safe to do so, talk to the user. Our Controllers will follow the user's personalised escalation procedures, to get help to them, fast.

Voice Memo Timer provides convenient and Cost effective backup to lone workers, without the need to carry additional devices.

- No additional equipment or capital outlay required – at risk individuals can be protected without the need to carry additional devices, resulting in cost savings for you!
- No software installation required - service is compatible with any mobile phone. Simply save our IMC and Voice Memo number as speed dial buttons on your handset
- Our 24/7 purpose built IMC, accredited to BS 8484 and BS 5979 (Cat II), will immediately respond to alarm activations, with 2 way audio allowing our controllers to communicate and reassure the user, if it's safe to do so
- Our online CSC portal allows client administrators to update user profile information in real-time, 24/7, and access a range of usage reports
- Voice memo feature allows the user to leave a message logging their daily activities and set a timer alarm, which will automatically notify Controllers at Skyguard's IMC
- All calls and actions are digitally recorded at the IMC for evidential purposes, if required

Skyguard's Voice Memo Timer is the result of 10 years of extensive market research and technological development. When connected to Skyguard's Incident Management Centre it provides an unrivalled personal safety service.



Skyguard's Incident Management Centre



To find out more or request a trial, please call 0845 0360 999

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